



Our ref: CS1049813

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6 May 2020

Mr Dale Gilson, Chief Executive Officer
Mr Andrew Pinder, National President
Australian Funeral Directors Association Limited
Level 1, 700 High Street (PO Box 291)
Kew East VIC 3102

By email: ceo@afda.org.au; andrew@ernjensenfunerals.com.au

Dear Mr Gilson and Mr Pinder

ACCC 2020 compliance and enforcement priorities – funeral services sector

Thank you for your correspondence dated 28 February 2020 in which you expressed interest in the work to be undertaken by the Australian Competition and Consumer Commission (ACCC) in the funeral services sector. Competition and consumer issues in the funeral services sector are a priority for the ACCC in 2020.

My team will be in contact with you as we progress our work in this priority area. We look forward to engaging with you.

If you have any questions about this letter, please do not hesitate to contact Kerin Callard on (08) 8946 9622 or by email at kerin.callard@accc.gov.au.

Yours sincerely

Sharon Clancy
Director
Enforcement NSW & ACT