



## **Gympie Funerals**

### **Senior Funeral Director**

### **Full Time Position**

### **Next step in your career**

#### **About the Business and the role**

You will be part of a close-knit enthusiastic team providing professional care and support to bereaved families.

We are looking for someone who has high levels of passion and genuinely wants to make a difference. If you consider yourself to be hardworking, compassionate, a great communicator, and are looking for a career, not just a job, this may be for you.

We are ideally looking for an experienced Funeral Director who is looking to take on an operations role within 6-12 months, so a person who wants to progress their career.

You will be responsible for meeting with client families and delivering exceptional customer service. The successful applicant will need an empathetic approach when working with grieving families.

The role is accountable for ensuring the Funeral experience is of a high standard of service and professionalism. This includes providing guidance on information, legalities and relevant costs associated with organising a funeral.

#### **In this role you will:**

- Discuss funeral arrangements with client families while showing sensitivity and respect to other cultural backgrounds

- Conduct the funeral service which may include performing the duties of funeral assistant.
- Assist and support families through the funeral ceremony and other aspects of the funeral process.
- Participate in our on-call roster which will include work after hours, on weekends and public holidays.
- Assist with the transfer of deceased people into our care

**To be successful in this role, you will need the following:**

- 2-3 years experience in a similar role is highly desirable
- A current drivers licence
- Physically fit and able to meet the requirements of role including lifting and carrying
- High level of attention to detail
- Able to work autonomously and as part of a team
- Exceptional personal presentation
- Excellent communication skills and comfortable with public speaking and presenting
- Ability to build rapport with clients whilst showing respect and empathy at all times

If you are interested in finding out more information, please contact Kerry Downes, Senior Human Resources Business Partner via email – [kdownes@propelfuneralpartners.com.au](mailto:kdownes@propelfuneralpartners.com.au)