

Explore the possibilities

Visit the Funerals Australia careers website, where you'll find a wealth of information and networks that can help with your pathway into the funeral industry.

Complete the online, self-paced Introduction to the Funeral Industry course on the Funeral Learning Hub www.funerallearninghub.au. Whether you're exploring your options or ready to take the next step, this course helps you understand if the funeral profession is the right fit for you. You will receive an industry-recognised certificate at the end of the course that can strengthen job applications and demonstrate your commitment to the funeral industry.

Connect with your local funeral home to ask about employment opportunities and learn what they value in new team members. You can also browse the current job listings from Funerals Australia member firms which are listed on the Funerals Australia careers website: www.funeralsaustralia.org.au/careers.



About Funerals Australia

Drawing on our 90 years of history, Funerals Australia (formerly Australian Funeral Directors Association) stands as Australia's trusted leader and advocate on funerals, uniting the best of the funeral profession to support and guide families with care and compassion as they manage end of life events.

Funerals Australia is the national voice for the profession. We believe everyone has the right to a fitting farewell, delivered with empathy and skill. By joining the sector through a Funerals Australia member, you'll be part of a trusted network shaping the future of funerals and supporting families across Australia.

Learn about funeral careers

Visit www.funeralsaustralia.org.au/careers to:

- Learn more about the profession
- Search job opportunities
- Access resources and training

Find a Funerals Australia member

To find a Funerals Australia member near you visit our website www.funeralsaustralia.org.au or call 03 9859 9966.



www.funeralsaustralia.org.au



Explore a career in the funeral profession

Why join the funeral profession?

The funeral sector in Australia is changing. Families today want more choice, personalisation, flexibility, and affordability. This shift is creating a dual landscape where traditional services sit alongside modern alternatives and where skilled, compassionate professionals are needed more than ever.

Working in funerals is more than a job – it's meaningful work that makes a real difference.

You'll support families through life's most difficult moments, helping them create a farewell that reflects the life, culture, and values of their loved one.

A career that makes a difference

Working in the funeral industry requires empathy, resilience, and a deep commitment to serving people during one of life's most vulnerable moments. Whether you join a small family-run business or a larger organisation, you'll become part of a profession built on care, trust and human connection.

The funeral industry is by no means an easy career option; however, it can be one of the most fulfilling and rewarding of the service careers.



Working in the funeral profession

The funeral profession offers a wide range of meaningful careers including roles such as funeral arranger or conductor, funeral assistant, mortuary assistant, embalmer, or crematorium operator.

Some of the day-to-day tasks of those working in the funeral profession include:

- Guiding families through arrangements and options.
- Organising transport, venues, flowers, and celebrants.
- Preparing and caring for the deceased.
- Managing ceremonies and ensuring all legal requirements are met.
- Supporting families with empathy, care, and respect.

Who we're looking for

Skills gained from other professions can be readily applied to the funeral industry and many people who join the sector come from other careers. You might be:

- Looking for more purposeful work
- Wanting to use your skills in empathy, organisation, or leadership in a new way
- Ready for a change into a profession with deep community impact.

Skills that matter

- Compassion, empathy and respect
- Mature, responsible and can-do attitude
- Strong communication and listening
- Ability to stay calm under pressure
- Strong organisational skills and attention to detail
- Flexibility to work outside regular hours.

Pathways and training

While formal qualifications aren't essential to work in the funeral industry, education and training can greatly enhance your career journey. Opportunities for training and professional development are available at every stage:

- **Introduction to the Funeral Industry Certificate Course** is an online, self-paced course offered by Funerals Australia for those seeking to learn more or those new to the funeral profession which provides a clear and comprehensive overview of the industry. Participants receive an industry-recognised certificate upon completion. The course is available for \$99 (incl. GST) on the Funeral Learning Hub www.funerallearninghub.au and you will learn:
 - The important role of Funerals Australia
 - Current funeral trends in Australia
 - The role of funerals and society
 - The role of the funeral director
 - Cremation including process and timelines
 - Embalming including the process and purpose.
- **Vocational qualifications** offered once employed in the industry by Registered Training Organisations: Funeral Industry Development Australia: www.fida.com.au and Mortuary & Funeral Educators: www.mfeducators.com provide training for various levels of diplomas and certificates for funeral operations; cemetery and crematorium operations, funeral services, embalming, and mortuary management. Employment in the industry is required due to the practical component of the courses.
- **On-the-job training, conferences, and networking** supported by Funerals Australia.